

Annex 5. SASB Topics

Telecommunication Services

Topic	SASB Code	Accounting metric	Section of the Integrated Annual Report 2022 and/or direct response	Page number of the Integrated Annual Report 2022
Environmental Footprint of Operations	TC-TL-130a.1	Total energy consumed, percentage grid electricity, percentage renewable	5. Environment - Growing with a long-term sustainable environmental approach / 5.4 Conservation of resources / Energy management Annex 6. KPI Tables / GRI 302-1	198-201, 293-295
	TC-TL-220a.1	Description of policies and practices relating to behavioral advertising and customer privacy	Due to the nature of the activity (B2B), Cellnex doesn't handle personal information of customers understood as an individual person. Even so, Cellnex has a Private Data Policy. The Cellnex Group guarantees the security, secrecy and confidentiality of personal data under its responsibility, adopting the most stringent and robust security measures and technical resources to prevent the loss or misuse of the data or access to the data without your authorisation. Moreover, Clients Personal Data Management Clause included in all the contracts signed by Cellnex with its clients, regarding Personal Data management.	-
Data Privacy	TC-TL-220a.2	Number of customers whose information is used for secondary purposes		-
	TC-TL-220a.3	Total amount of monetary losses as a result of legal proceedings associated with customer privacy		-
	TC-TL-220a.4	Number of law enforcement requests for customer information, number of customers whose information was requested, percentage resulting in disclosure		-
Data Security	TC-TL-230a.1	Number of data breaches, percentage involving personally identifiable information (PII), number of customers affected	6. Value chain - Extending our commitment to the value chain / 6.1 Customers / Security of the information	222-223
	TC-TL-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards		
Product End-of life Management	TC-TL-440a.1	Materials recovered through take back programs, percentage of recovered materials that were reused, recycled, and landfilled	5. Environment - Growing with a long-term sustainable environmental approach / 5.4 Conservation of resources / Responsible and circular resource management. Annex 6. KPI Tables / GRI 306 Despite waste is not a material topic for Cellnex, the company is working to be able to report in more detail the breakdown of information requested in future years.	202-203, 299
Competitive Behavior & Open Internet	TC-TL-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	In 2022, Cellnex didn't receive any final judgements or any other type of sanction related to proceedings associated with anticompetitive behaviour regulations.	-
	TC-TL-520a.2	Average actual sustained download speed of owned and commercially-associated content and non-associated content	Due to the nature of Cellnex business, this indicator does not apply. Download speed is a service offered directly by network mobile operators to the end customer.	-
	TC-TL-520a.3	Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	Due to the nature of Cellnex business, this indicator does not apply.	-

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Managing Systemic Risks from technology disruptions	TC-TL-550a.1	System average interruption frequency and customer average interruption duration	6. Value Chain - Extending our commitment to the value chain / 6.1 Customers / Global customer service model / Ensuring the availability and reliability of Cellnex services	219-220
	TC-TL-550a.2	Discussion of systems to provide unimpeded service during service interruptions	2. Governance - Showing what we are, acting with integrity / 2.2 Global Management Systems	93-101
Activity Metric	TC-TL-000.A	Number of wireless subscribers	Due to the nature of Cellnex business, these indicators do not apply.	-
	TC-TL-000.B	Number of wireline subscribers		
	TC-TL-000.C	Number of broadband subscribers		
	TC-TL-000.D	Network traffic		