

Annex 5. SASB Topics

Telecommunication Services

Topic	SASB Code	Accounting metric	2023 Integrated Annual Report section and/or direct response	2023 Integrated Annual Report page number
Environmental Footprint of Operations	TC-TL-130a.1	(1) Total energy consumed, (2) percentage grid electricity, and (3) percentage renewable	5. ENVIRONMENT - Growing with a long-term sustainable environmental approach / 5.4 Resource Conservation / Energy management Annex 6. KPI Tables / GRI 302-1	233-235, 333-335
	TC-TL-220a.1	Description of policies and practices relating to targeted advertising and customer privacy	Due to the nature of the Group's activities (B2B), Cellnex doesn't handle customers' personal information, understood as that of an individual person. Nonetheless, Cellnex has a Private Data Policy. The Cellnex Group guarantees the security, secrecy and confidentiality of personal data under its responsibility, adopting the most stringent and robust security measures and technical resources to prevent the loss or misuse of the data or access to the data without an individual's authorisation. Moreover, Cellnex includes the Client Personal Data Management Clause in all of the contracts with its clients.	-
Data Privacy	TC-TL-220a.2	Number of customers whose information is used for secondary purposes		-
	TC-TL-220a.3	Total amount of monetary losses as a result of legal proceedings associated with customer privacy		-
	TC-TL-220a.4	(1) Number of law enforcement requests for customer information, (2) number of customers whose information was requested, (3) percentage resulting in disclosure		-
Data Security	TC-TL-230a.1	(1) Number of data breaches, (2) percentage that are personal data breaches, (3) number of customers affected	2. GOVERNANCE - Showing what we are, acting with integrity / 2.2 Global Management System / Information security	111-112
	TC-TL-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards		
Product End-of life Management	TC-TL-440a.1	(1) Materials recovered through take-back programmes, percentage of recovered materials that were (2) reused, (3) recycled, and (4) landfilled	5. ENVIRONMENT - Growing with a long-term sustainable environmental approach / 5.4 Resource Conservation / Responsible and circular resource management Annex 6. KPI Tables / GRI 306 Despite waste not being a material topic for Cellnex, the company is actively working to enhance its reporting capabilities, aiming to provide a more detailed breakdown of the requested information in the coming years.	237-238, 339
Competitive Behaviour & Open Internet	TC-TL-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anti-competitive behaviour regulations	In 2023, Cellnex didn't receive any final judgements or any other type of sanction related to proceedings associated with anticompetitive behaviour regulations.	-
	TC-TL-520a.2	Average actual sustained download speed of (1) owned and commercially-associated content and (2) non-associated content	Due to the nature of Cellnex's business, this indicator does not apply. Download speed is a service offered directly by network mobile operators to the end customer.	-
	TC-TL-520a.3	Description of risks and opportunities associated with net neutrality, paid peering, zero-rating, and related practices	Due to the nature of Cellnex's business, this indicator does not apply.	-

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Managing Systemic Risks from Technology Disruptions	TC-TL-550a.1	(1) System average interruption duration, (2) system average interruption frequency, and (3) customer average interruption duration	6. VALUE CHAIN - Extending our commitment to the value chain / 6.1 Customers / Global customer service model / Ensuring the availability and reliability of Cellnex services	259-260
	TC-TL-550a.2	Discussion of systems to provide unimpeded service during service interruptions	2. GOVERNANCE - Showing what we are, acting with integrity / 2.2 Global Management System	106-112
Activity Metrics	TC-TL-000.A	Number of wireless subscribers	Due to the nature of Cellnex's activities, this indicator does not apply.	-
	TC-TL-000.B	Number of wireline subscribers		
	TC-TL-000.C	Number of broadband subscribers		
	TC-TL-000.D	Network traffic		